

## CARS – Charlottesville City Response Time Report

C-ARS – City Calls	<b>May 2007</b>	<b>June 2007</b>	<b>July 2007</b>	<b>August 2007</b>	<b>September 2007</b>	<b>October 2007</b>	<b>November 2007</b>	<b>December 2007</b>
<b>Percent Within 9 Minutes of Dispatch</b>	89%	88%	92%	91%	93%	93%	92%	94%
90% Response Time	9.13333 Min.	9.23333 Min.	8.4 Min.	8.45 Min.	8.47 Min.	8.53 Min.	8.69 Min.	8.44 Min.
<b>Percent Within 10 Minutes of Dispatch</b>	94%	93%	95%	96%	97%	96%	96%	97%