

CARS – Response Time Report*

C-ARS – City Calls	May 2007	June 2007	July 2007	August 2007	September 2007	October 2007	November 2007	December 2007
Percent Within 9 Minutes of Dispatch	89%	88%	92%	91%	93%	93%	92%	94%
90% Response Time	9.13333 Min.	9.23333 Min.	8.4 Min.	8.45 Min.	8.47 Min.	8.53 Min.	8.69 Min.	8.44 Min.
Percent Within 10 Minutes of Dispatch	94%	93%	95%	96%	97%	96%	96%	97%
C-ARS – County Calls	May 2007	June 2007	July 2007	August 2007	September 2007	October 2007	November 2007	December 2007
Average Response Time (Dispatch to Arrival)	N/A	N/A	9.2	9.04	8.52	9.26	9.29	8.77
Median Response Time (Dispatch to Arrival)	N/A	N/A	8.23	8.13	7.72	8.48	7.95	7.87
No. Calls to Hollymead First Due Area	N/A	N/A	18	22	17	23	20	10
No. Calls to Western Albemarle RS First Due Area	N/A	N/A	3	4	5	3	1	3
No. Calls to Scottsville RS First Due Area	N/A	N/A	3	3	2	2	0	2

*Accurate data is available from mid-April 2007 on.