

CARS – Response Time Report

C-ARS – City Calls	July 2007	August 2007	September 2007	October 2007	November 2007	December 2007	January 2008	February 2008	March 2008	April 2008	May 2008	June 2008
Percent Within 9 Minutes of Dispatch	92%	91%	93%	93%	92%	94%	97%	91%	95%			
90% Response Time	8.4 Min.	8.45 Min.	8.47 Min.	8.53 Min.	8.69 Min.	8.44 Min.	7.97 Min.	8.58	8.09			
Percent Within 10 Minutes of Dispatch	95%	96%	97%	96%	96%	97%	98%	95%	97%			
C-ARS – County Calls	July 2007	August 2007	September 2007	October 2007	November 2007	December 2007	January 2008	February 2008	March 2008	April 2008	May 2008	June 2008
Average Response Time (Dispatch to Arrival)	9.2	9.04	8.52	9.26	9.29	8.77	9.23	9.19	8.85			
Median Response Time (Dispatch to Arrival)	8.23	8.13	7.72	8.48	7.95	7.87	8.12	8.07	7.63			
No. Calls to Hollymead First Due Area	18	22	17	23	20	10	12	11	20			
No. Calls to Western Albemarle RS First Due Area	3	4	5	3	1	3	1	2	2			
No. Calls to Scottsville RS First Due Area	3	3	2	2	0	2	2	2	2			